

# Telehealth Implementation Support Tool

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# TIST Overview

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## Purpose and Rationale for the TIST

- Increased interest in telehealth/virtual care by COSSAP grantees
- Grantees needed guidance in starting or expanding telehealth in their facilities so they could:
  - Learn about factors that influence readiness
  - Select services for telehealth
  - Identify and prioritize actions to take for implementation
  - Receive guidance for areas that need improvement
- The goal is to proactively address common challenges in implementation and use

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# TIST Development

## Environmental Scan

- Review best practices in the literature
- Discussions with stakeholders

## Tool Development and Testing

- Developed and web-enabled a self-administered tool using best practices in survey methodology
- Developed guidance to accompany the tool with resources
- CURRENTLY – user testing the tool

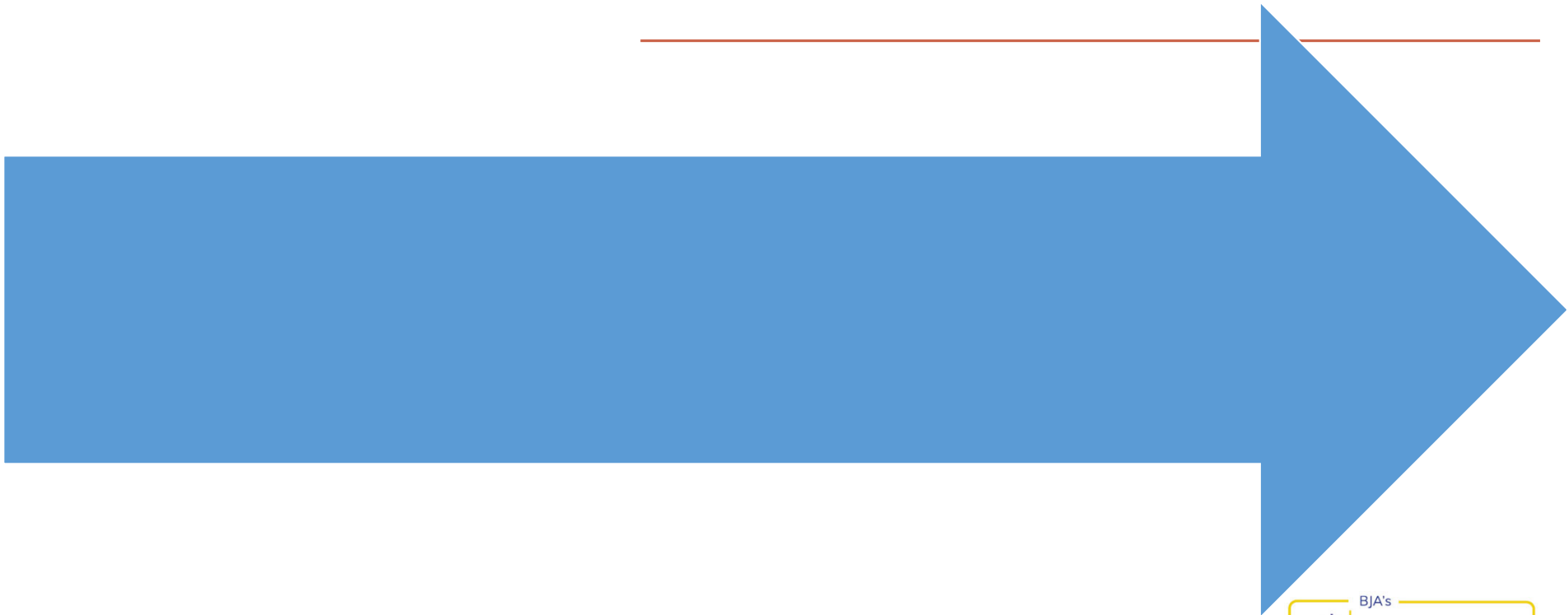
## Tool Launch

- Launch tool to broader community
- Monitor use and receive continuous feedback
- Make changes accordingly

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## TOOL DEMONSTRATION

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Let us know if you'd like to test the tool!



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<https://cossapresources.org/Program/TTA>

The screenshot shows the website's header with the logo on the left and navigation links: COSSAP GRANT PROGRAM, LEARNING OPPORTUNITIES, AREAS OF FOCUS, PUBLICATIONS & DIGITAL MEDIA, and PDMP TTAC. A search bar is also present. The main heading is "TRAINING AND TECHNICAL ASSISTANCE". Below this, a yellow banner contains the text: "The COSSAP training and technical assistance program offers a variety of learning opportunities and assistance to support BJA COSSAP grantees and other local, tribal, and state stakeholders to build and sustain multidisciplinary criminal justice responses to illicit substance use and misuse." and a "REQUEST TTA" button. A second paragraph states: "Training and technical assistance is provided in a variety of formats, including virtual and in-person training events, workshop and meeting presentations, and online resources." Below this is a dark grey box with the heading "The COSSAP TTA Program supports communities by:" followed by a list of five bullet points.

BJA's **Comprehensive** Opioid, Stimulant, and Substance Abuse Program

SEARCH

COSSAP GRANT PROGRAM LEARNING OPPORTUNITIES AREAS OF FOCUS PUBLICATIONS & DIGITAL MEDIA PDMP TTAC

## TRAINING AND TECHNICAL ASSISTANCE

The COSSAP training and technical assistance program offers a variety of learning opportunities and assistance to support BJA COSSAP grantees and other local, tribal, and state stakeholders to build and sustain multidisciplinary criminal justice responses to illicit substance use and misuse.

REQUEST TTA

Training and technical assistance is provided in a variety of formats, including virtual and in-person training events, workshop and meeting presentations, and online resources.

The COSSAP TTA Program supports communities by:

- Facilitating peer-to-peer learning opportunities in which communities can learn from experienced programs through virtual consultations and on-site visits.
- Providing speakers for conferences and workshops or skilled subject-matter experts for training events to educate stakeholders and build capacity.
- Facilitating strategic and cross-system planning to identify community resources, establish priorities, and develop a road map to achieving goals.
- Identifying materials such as policies and procedures, guidelines, and data sharing agreements that support program activities.
- Supporting PDMPs by increasing PDMP efficiencies and facilitating coordination between PDMPs and state and national stakeholders.



BJA's



# **Comprehensive**

Opioid, Stimulant,  
and Substance Abuse

Program